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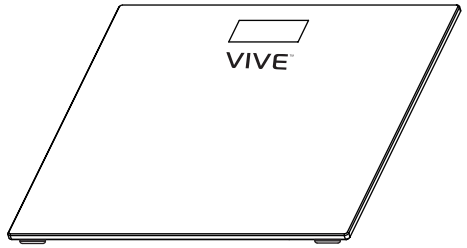
VIVE™

User Manual

version:1.0

Digital Tempered
Glass Scale

DMD1002



- Thank you very much for selecting the VIVE™ Body Scale DMD1002.
- Please read the user manual carefully and thoroughly to ensure the safe usage of this product, and retain the manual for reference in case you have problems.

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♥ Safety and Usage Information

The warning signs and symbols are essential to ensure your correct and safe use of this product and protect you and others from injury. Please kindly find the meanings of the warning signs and symbols, which you may encounter in the label and user manual, as follows:

	Symbol for “THE OPERATION GUIDE MUST BE READ”	CE	Symbol for “COMPLIES WITH EU REQUIREMENTS”
	Symbol for “MANUFACTURER”		Symbol for “ENVIRONMENT PROTECTION – Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your local authority or retailer for recycling advice”
	Symbol for “DIRECT CURRENT”		

♥ Your Scale and Its Environment

To ensure your safety as well as the service life of your scale, please avoid using the scale under the following circumstances:

- Slippery floor such as tile floor
- Jumping onto the platform immediately after bathing or with wet feet
- Near a cell phone or microwave oven

Avoid storage in the following locations:

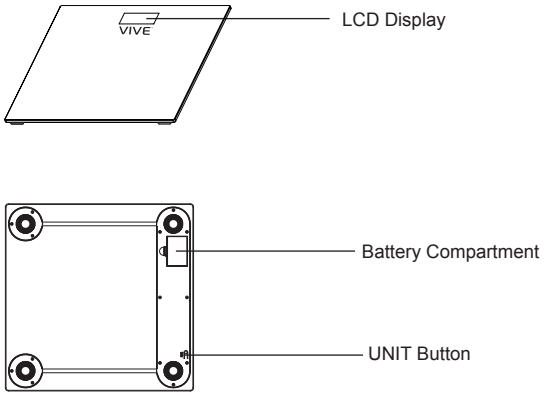
- Where there is water
- Where the device may be exposed to extreme temperatures, humidity, moisture, direct sunlight, dust, or salt air
- Where there is risk of shock or drop
- Where you store chemicals or where corrosive gases are present
- Where in reach of infants or small children

♥ Efficient Use of Your Scale

To ensure the accuracy of measurement, please follow the instructions below:

- Place the scale on a hard flat surface. Soft surfaces such as carpet or rugs will affect the performance of the scale.
- Start measurement at least two hours after waking up or dinning.
- Avoid measurement immediately after strenuous exercise, bathing, sauna, jacuzzi, dining, and drinking.
- Always start measurement in the same time slot and on the same scale located on the same flat, hard surface.
- If the scale has not been used for some time or has been moved. First, turn on the scale, wait until it turns off. Then you can stand on the platform again to ensure accuracy of the scale.
- When scale is not in use, please do not store anything on top of it.

♥ Device Components



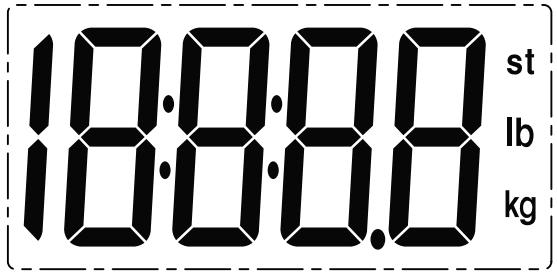
♥ Function Indication

✧ UNIT Button: Press “ UNIT Button” to select desired unit in weighing mode.
or
Press “UNIT Button” to turn on the scale.

♥ List

1. Bathroom Scale DMD1002
2. Two CR2032 Batteries (3V each)
3. User Manual

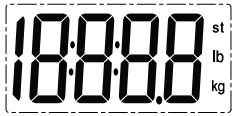
♥ LCD Display



kg	Kilogram
lb	Pound
st lb	Stone

♥ Insert the Battery

- Open the battery door in the back of the scale.
- Insert the batteries (2 x CR2032) into the battery compartment according to the polarity indications marked inside the compartment.
  * All the digits will be shown on the LCD.



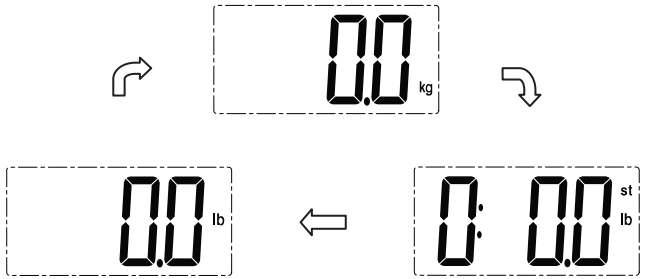
- Close the battery door and wait until the digits “0.0kg” are shown on the LCD.

⚠ CAUTION

- When the symbol `lo` appears, the device will power off in four seconds. Please replace with a new set of batteries (2xCR2032). Please replace both batteries at the same time. DO NOT mix the old batteries with the new one.
- Worn batteries are hazardous waste. DO NOT dispose together with the household garbage. Please refer to the local ordinances and recycling instructions regarding disposal of the worn batteries.

♥ Select Measurement Unit

With battery correctly installed, press “UNIT” button in the back of the scale to select measurement unit. The default measurement unit is “kilogram”. You may press “UNIT” button to choose among kilogram, stone and pound.



♥ Initializing Your Scale

1. Press the platform center and remove your foot
   or
   Press UNIT button to turn on the scale.

2. “0.0” will be displayed.

3. The scale will switch off and is now ready for use.
This initialization process must be repeated if the scale is moved.
At all other times step straight on the scale.

♥ Start Measuring

1. Place the scale flat on a hard surface

2. Step onto the platform and stand still until the numeral on the LCD stops blinking, then the weight is locked.

3. The measuring result is displayed for about 10 seconds, and then it will turn off.

Note: If there is no operation in 10 seconds when the scale is on, it will turn off automatically.

♥ Error Prompt

Error	Description	Solution
	Overload. The device will power off.	Stop using this scale for measurement.
	Low Battery. The device will power off in four seconds.	Replace with 2xCR2032 new batteries. Please purchase the authorized batteries for replacement.

♥ Specifications

Product Name	Premium Tempered Glass Digital Scale (DMD1002)
Dimension	Scale: 12x12x.075in
Net Weight	Approximately 1.35lbs (Excluding the cell)
Display	Digital LCD with Blue Backlight V.A.=2.83"(L) x 1.38"(W)
Measurement Unit	Kilogram / Stone/ Pound
Measurement Range	5kg to150kg / 0st:11lb to 23st: 8lb / 11lb to 330.6lb
Division	0.1kg / 0.2 lb
Accuracy	5-50kg: ±0.3kg; 50-100kg: ±0.4kg; 100-150kg: ±0.5kg;
Working Environment	Temperature: 5℃-40℃ 40°F-104°F Humidity: ≤90% RH
Storage Environment	Temperature: -20℃ to 60℃ / -4°F to 140°F
Power Source	6V (Two CR2032 Batteries)
Auto-ON	SENSE ON technology
Auto-OFF	The scale will turn off after about 10s if there is no operation.
Accessories	1. Two CR2032 Batteries 2. User Manual
Mode of Operation	Continuous Operation

About the Accuracy of This Product

- This product passes strict inspection before delivery and therefore its accuracy is guaranteed by the manufacturer. Please refer to the above table for the descriptions on accuracy.
- This product is specifically designed to be used as a body scale, as well as weight measurement. It should NOT be used by anyone during the process of transaction for verification of goods' weight.

♥ Maintenance

When carrying out usual maintenance, please ensure to follow the Do's and Don'ts:

- DO use a dry soft cloth to wipe off dust.
- DO use a damp soft cloth to wipe off dirt and grime. Next, use a dry soft cloth to dry off the device.
- DON'T submerge or immerse scale in water.
- DON'T use propellant, harmful chemicals, or abrasive materials to clean scale. Doing so may discolor, damage, or cause malfunction to scale.
- DON'T disassemble this device. If you have any problems, please contact: service@vivehealth.com
  (*Please refer to Warranty for contact information)*

♥ Warranty

- VIVE™ warrants its products free of defects in materials and workmanship in normal use for a period of TWO years from the date of retail purchase.
- This warranty does NOT cover damages caused by misuse or abuse, including but not limited to:

→ Failure caused by unauthorized repairs or modifications;
→ Damage caused by shock or drop during transportation;
→ Failure caused by improper operation inconsistent with the instructions stated in this user manual;
→ Malfunction or damage from failure to provide the recommended maintenance;
→ Damage caused by improper use of power supply.